

# Preventing and protecting against cyber threats and fraud

The cyber threat landscape is always changing. Challenges to individuals, businesses and governments show no signs of slowing.



- The total ransomware costs are projected to exceed **\$265 billion by 2031**<sup>1</sup>
- The average ransom paid for organizations was nearly **\$1 million in 2022**<sup>2</sup>
- Human error accounts for **88%** of data breaches<sup>3</sup>

At Corebridge Financial, we recognize the importance of information security in maintaining a resilient business. We are committed to staying ahead of possible threats and fraud practices to protect plan sponsors and their employees. We have adopted a risk-centric approach to information security which aligns with the recent DOL cybersecurity guidelines.

## Our approach

Threat intelligence plays a crucial role in our strategic business planning. With informed investments in security, our capabilities are aligned to counter the evolving threat landscape. Corebridge implements security monitoring, coupled with data security analytics, to help identify and respond to malicious behavior. We partner closely with IT and business partners to strengthen our security posture.

## Global Cyber-risk Defense Center

The Information Security Office has a central secure facility, the Global Cyber-risk Defense Center (GCDC), that provides 24/7/365 on-site security. The center is staffed with former government and private sector practitioners who have first-hand experience remediating high-profile cybersecurity threats and have access to information-sharing networks within the industry and intelligence communities, thus allowing Corebridge to obtain intelligence and identify threats, ideally before they impact Corebridge.

<sup>1</sup> Cybersecurity Ventures

<sup>2</sup> Palo Alto Networks

<sup>3</sup> Tessian/Stanford University

## Preventing and protecting against cyber threats and fraud

### Fraud prevention

We offer participants numerous ways to securely access their accounts and information as well as deploy security features to help us identify possible threats. Below are ways you can help keep your information secure.



**Multi-factor authentication:** Participants will receive a security code via text or email when engaging our digital tools or call center to verify who is accessing the account.



**Be alert to phishing:** Be wary of email requests that ask for personal information especially if they seem forced, too urgent or demanding. Corebridge will never send emails asking for personal, account or password information. Do not click on links from unknown or untrusted senders.



**Create strong passwords or passphrases:** Use a mix of letters, numbers and special characters. Consider a phrase instead of an easy to guess dictionary word. For example: iL0ve\$wimming@theBeach!



**Elder and Vulnerable Client Care Center (EVCC):** Our employees are an important line of defense to recognize and report on suspicious activity. We educate our financial professionals and call centers on how to identify and escalate possible fraud attempts through our Elder and Vulnerable Client Care Portal.

### Account protection responsibility

Account protection is a partnership. We believe participants have a role to play in the protection of their accounts by taking appropriate actions and using best practices to defend against cyber and fraud attempts. In the event assets are taken from an account, through no fault of the participant, we will make the account whole. Not taking advantage of these features may affect the replacement of assets; see account protection responsibility terms and conditions for details.

### Complete your online registration and enroll in E-Delivery

You can access your retirement account online safely and securely through our online experience. Elect to receive your account statements and plan information electronically.

[Register or enroll in E-Delivery today.](#)

**[At Corebridge we are committed to helping prevent, protect and partner with you to defend against cyber attempts. To learn more about our security features and our account protection responsibility, please visit the Corebridge Security Center.](#)**

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